

BONNER SPORTS & RV

RV's, CYCLING, & POWERSPORTS

5335 NORTH ROUTE 44, JERSEY SHORE, PA. 17740
570-753-3801 OR 800-233-0129



Rental Unit Loss or Damage

In the unfortunate situation there is damage to the rental unit upon your return, we wanted you to know how those situations will be handled. If you have ANY questions regarding this information, please don't hesitate to contact us.

Estimate/appraisal

An estimate/appraisal will be done to determine repair and replacement costs to the unit.

Estimates/appraisals requiring more than one hour to complete will be charged at our standard shop labor rate.

Parts

We charge manufacturer retail prices for all replacement parts required to put the vehicle back into new condition. This includes body parts, interior finish parts, nuts, screws, fasteners, sealants, etc. We will give you a detailed listing of the parts we use. If the parts are not an item that we normally stock, you will also be charged for freight and expedited delivery. It is necessary that the vehicle be placed back into a serviceable condition as quickly as possible. All parts and supply charges are taxable.

Labor

We charge our standard shop labor rate. We charge for labor in 15-minute increments and bill you accordingly.

Body shop

Some repairs require the assistance of a body shop for paint, sidewall repair, buffing, polishing, etc. We may use an outside shop depending on which is less expensive and more time efficient. If sending to an outside shop, you will also be responsible for the transportation costs to and from the shop.

Loss of use (out of service time)

You will be charged a nightly rate for the time the vehicle will be out of service due to repairs or replacements required by the damage caused. The nightly rate is calculated by taking the "Base Rental Rate" from the contract, and dividing by the number of nights on the contract (rounded up). To calculate loss of use (out of service time), we take into account parts not on hand (interior parts often have to be manufactured at the factory and shipped to us) as well as the time for repair and replacement of those parts. **IMPORTANT!** If the vehicle cannot be prepared for rental or sale by the afternoon of your return, you will be charged at least one night of loss of use (out of service time). Major damage can put a vehicle out of service for 30 days or more.

Miscellaneous

You are also responsible for the cost of towing, recovery, storage or any other fees related to the vehicle loss or damage.

By signing below you agree to indemnify and hold harmless Bonner Sports & RV for any and all Claims, costs, and damages to the rental unit and related equipment, including loss of use by Bonner Sports & RV, arising from the operation, maintenance, and use of the rental unit during the rental period. You also agree that prior to rental you will supply Bonner Sports with a valid insurance binder from your insurance company covering “physical damage (up to replacement value) of an un-owned trailer” or if this coverage is not available from your insurance company you will purchase this coverage from Bonner Sports & RV.

Rental Date

Renter Signature

Renter Name - Printed

Signature Date

